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## LOCALISATION OF SUSTAINABLE DEVELOPMENT GOALS



# VILLAGE WITH GOOD GOVERNANCE







LOCALISATION OF SUSTAINABLE DEVELOPMENT GOALS

# GOOD GOVERNANCE



## Localization Of Sustainable Development Goals: Village with Good Governance

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### Layout & Cover Design

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September, 2023

ISBN: 978-81-966847-0-9

### Published by



KERALA INSTITUTE OF LOCAL ADMINISTRATION (KILA)

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Kerala, INDIA

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### Printed in India at

Mulamkunnathukavu Panchayat Pattikajathi Services Cooperative society Ltd.

LOCALISATION OF SUSTAINABLE DEVELOPMENT GOALS

# **GOOD GOVERNANCE**





## 25 YEARS OF PEOPLE'S PLANNING A SUCCESS STORY OF DECENTRALISATION OF POWER IN INDIA

**M B Rajesh**

Minister for Local Self Governments, Rural Development and Excise  
Government of Kerala

The People's Plan Campaign is a unique initiative that has transformed the landscape of developmental politics in Kerala. This great experiment encapsulated the democratic achievements, Kerala made over the decades. It included the land reforms initiated by the first Communist government led by EMS Namputiripad, the government which was the product of larger movement for land in the pre-independent era and also included the innumerable struggles for land- rights and surplus land in the post – land reform period by the tenants across the state.

In 1996, the state launched the People's Plan Campaign, which was designed and implemented as a successful methodology for transferring fund, functions and functionary that constitutional amendments in 1992 envisaged as the necessary condition to make the devolution of power possible. The campaign and the related process empowered the local level leadership and people at large to plan and implement their own development projects, ensuring inclusive development. Potential of our decentralized government system which was nurtured by the People's Planning process got its effective manifestation during the time of 2018 flood and Covid. Along with the Kudumbashree movement, decentralisation of power through the people's planning has achieved remarkable success in enhancing the quality of life of people of Kerala and expanding the vistas for economic wellbeing

and social development.

Today, in yet another transformative moment of Nava Keralam, new responsibilities are placed confidently on the shoulders of local governments in Kerala. Government expects local governments to become the leaders of economic development by fostering the growth and employment on par with that of developed nations, as it has been in the case of human development. In the journey of creating a Nava Keralam, we also pin hope on our local self-government institutions to make Kerala waste free by clearing the waste produced in our own neighbourhoods through the sustainable systems.

The series of 25 books published by KILA is a valuable contribution to the knowledge base on decentralization, documenting the experiences of the People's Plan Campaign and capturing the essence of decentralization and the role of local governments in development. I am confident that these books will serve as a valuable resource for other states and countries that are striving to achieve sustainable development through decentralization.

I congratulate the team at KILA and the local governments of Kerala for their outstanding work and am proud of the achievements of decentralization in Kerala. I am confident that the state will continue to scale new heights in the years to come.





# THIRUVANANTHAPURAM DISTRICT

1. Empowering Rural Lives: The Digital Revolution of Pullampara



# EMPOWERING RURAL LIVES: THE DIGITAL REVOLUTION OF PULLAMPARA

## Pullampara Gram Panchayat



Pullampara Gram Panchayat is a local governing body situated in the Vamanapuram Block Panchayat, which is a part of the Nedumangad Taluk in Thiruvananthapuram district, Kerala, India. As part of the decentralized governance structure, this Gram Panchayat serves the rural communities in its jurisdiction. Nestled amidst the picturesque landscape of Thiruvananthapuram district, Pullampara village exudes the charm of a serene, hillside agricultural community, with the majestic Venkamala hill and the soothing Vamanapuram Lake gracing its surroundings. In this humble farming village, a remarkable transformation has taken place, one that has defied initial skepticism and paved the way for a revolutionary change through the power of teamwork. The seeds of this transformation were sown with a simple yet audacious idea: why not equip the digitally illiterate population with digital literacy? This visionary concept gave birth to “Digi Pullampara,” marking a milestone as the first digital village in Kerala. The journey began with people approaching Pullampara Panchayat, eager to learn how to use smart phones and access the digital world. In a short span, Pullampara found itself on the digital map of India, celebrated for its accomplishment



as the first digitally literate panchayat in the entire country.

The success of this endeavor exemplifies the spirit of teamwork, transcending religious, caste, and political barriers to achieve a common goal. Pullampara Panchayat's achievement serves as a model for other villages, igniting a spark of hope and ambition in their hearts to undertake similar projects. This collective success is a testament to the power of unity, proving that no challenge is insurmountable when people come together. The driving force behind this transformation was the recognition of the potential consequences of the “digital divide” faced by rural communities. The lack of digital literacy could potentially isolate villagers from opportunities and advancements in society. Recognizing this, Pullampara Panchayat became a guiding light, extending a helping hand to bridge the gap of digital literacy and creating a level playing field for its residents. The “Digi Pullampara” mission has empowered villagers to raise their voices in the digital world, breaking down social inequalities and making them active participants in the digital realm. However, the efforts of this dynamic village does not stop here. Propelled by newfound dreams, Pullampara sets its sights on even greater heights, aiming not just for digital literacy but also digital education.

The success story of Pullampara is a testament to the resilience and determination of its people. As they embark on a journey of digital empowerment, they demonstrate the incredible potential of rural communities when provided with the tools to thrive in a rapidly evolving world. Their achievement stands as an inspiration for other regions, encouraging them to embrace the power of digital literacy and education, propelling rural India towards a brighter and more promising future. With each milestone achieved, Pullampara reaffirms that a united community, driven by a common purpose, can indeed achieve the unimaginable.





# KOLLAM DISTRICT

1. **Exemplary Governance: The Rise of Melila Gram Panchayat**



## EXEMPLARY GOVERNANCE: THE RISE OF MELILA GRAM PANCHAYAT

### Melila Gram Panchayat



Melila Gram Panchayat is a rural local government body located in the Kollam district of Kerala, India, serving the needs of its local community within its designated block. Melila Gram Panchayat has achieved outstanding performance in the timely disposal of files and efficient service delivery, which is facilitated by the Integrated Local Governance Management System (ILGMS). All applications received through the front office are rapidly scanned using a high-speed scanner and efficiently processed by dedicated clerks. The status of files in all sections can be monitored through the dashboard accessible to supervisory officers upon login. To further enhance convenience, certificates are digitally signed by the secretary, enabling applicants to check the status of their files from anywhere. Moreover, the panchayat offers various services online, expanding accessibility and convenience for the public.

As a result of the hard work and dedication of the staff, Melila Gram Panchayat ranks second in file processing through ILGMS in the district. Furthermore, the panchayat stands out for its remarkable efficiency; with the least number of pending files among the 68 other Gram Panchayats in Kollam District. This achievement



was duly recognized, and Melila Gram Panchayat was honored with an award by the Honorable Minister of Local Self Government, Shri M.B. Rajesh. The award ceremony witnessed the presence of our esteemed president, Smt. Thara Sajikumar, and secretary, Smt. G.S. Sunitha, who gracefully received the award on behalf of the panchayat.

A total of 213 online services are available for the public, further highlighting Melila Gram Panchayat's commitment to accessible and efficient governance. Through the ILGMS and dedicated efforts of the team, the panchayat has demonstrated its commitment to excellence and service-oriented administration, making it a shining example of effective local governance. Some of the achievements include;

1. **Efficient File Processing:** The panchayat's Integrated Local Governance Management System enables rapid scanning and efficient processing of applications received through the front office. Dedicated clerks work diligently to ensure quick file disposal, contributing to the panchayat's efficient service delivery.
2. **Digital Certificate System:** To enhance convenience for applicants, certificates are digitally signed by the secretary. This enables applicants to check the status of their files from anywhere, promoting transparency and accessibility.
3. **Online Services:** Melila Gram Panchayat offers an impressive range of 213 online services to the public. This expansion of accessible services showcases the panchayat's commitment to utilizing technology for efficient governance.
4. **Recognition and Award:** The panchayat's dedication to good governance and service-oriented administration earned it recognition in the form of an award from the Honorable Minister of Local Self Government, Shri M.B. Rajesh. The presence of esteemed officials, including the president and secretary, added significance to the award ceremony.

Melila Gram Panchayat's outstanding performance in good governance and efficient service delivery has positioned it as a model of effective local administration. Through the implementation of the Integrated Local Governance Management System, the panchayat has optimized file processing and provided a range of online



services, ensuring transparency, accessibility, and convenience for the public. As Melila Gram Panchayat continues to lead by example, it has set the bar high for other Gram Panchayats, inspiring them to strive for excellence in governance and service delivery.







# **PATHANAMTHITTA DISTRICT**

- 1. Nedumpuram Gram Panchayat- E - Governance**



## E – GOVERNANCE BY NEDUMPURAM GRAM PANCHAYAT

### Nedumpuram Gram Panchayat



Nedumpuram Gram Panchayat is situated in the Pulikeezhu Taluk ,Thiruvalla block of Pathanamthitta district. Gram Panchayat has a total of 13 wards which covers an area of 8.49 Sq. Km. Nedumpuram Gram Panchayat provides welfare and essential services to its citizens. The Panchayat's front office serves as a crucial point of contact for various administrative tasks and public services. In the year 2021-2022, the Panchayat undertook several initiatives to enhance the efficiency and effectiveness of its front office operations, ensuring timely and streamlined service delivery to the community.

One of the significant accomplishments of the Panchayat's front office is achieving ISO standard compliance. This compliance ensures that all administrative processes and services adhere to internationally recognized quality management standards. By adhering to ISO standards, the front office can maintain a high level of service quality and efficiency, leading to improved citizen satisfaction. Timely services are now provided with greater effectiveness, ensuring that the needs and demands of the citizens are met promptly.

To create a more comfortable and conducive environment for citizens visiting the front office, the



Panchayat sponsored the enhancement of essential facilities. Upgrades such as water dispensers and air conditioners have been provided, ensuring a pleasant experience for citizens during their interactions with the Panchayat staff. These improvements reflect the Panchayat's commitment to enhancing citizen convenience and promoting a welcoming atmosphere at the front office.

The Panchayat's front office is further bolstered by the implementation of a help desk facility, with support from Kudumbashree. Kudumbashree, women's empowerment and poverty eradication program, plays a crucial role in helping and providing guidance to citizens at the help desk. The dedicated team at the help desk ensures that citizens' queries and concerns are addressed promptly and efficiently, facilitating a smoother and more accessible interface with the Panchayat's services.

Nedumpuram Gram Panchayat has embraced modern technology to streamline its administrative processes. The Integrated Local Government Management System (ILGMS) has been effectively implemented, enabling citizens to submit online applications via the ILGMS citizen portal. This digital approach to service delivery ensures greater convenience for citizens, allowing them to access and avail services from the Panchayat from the comfort of their homes. The online application submission process has significantly reduced paperwork and processing time, resulting in faster service delivery.

Nedumpuram Gram Panchayat's initiatives to support citizen welfare and enhance service delivery through its front office are commendable. By achieving ISO standard compliance, upgrading infrastructure, establishing a help desk facility with Kudumbashree support, and implementing digital solutions like ILGMS, the Panchayat has demonstrated its commitment to serving its citizens efficiently and effectively. These efforts contribute to creating a citizen-centric and responsive governance system, fostering a stronger bond between the Panchayat and its community.





# KOTTAYAM DISTRICT

1. **Empowering Efficiency: Chempu Gram Panchayat's Modern Governance and Sustainable Initiatives**
2. **Efficiency and Innovation: Marangattupilly Gram Panchayat's Path to Transparent Governance**



# EMPOWERING EFFICIENCY: CHEMPU GRAM PANCHAYAT'S MODERN GOVERNANCE AND SUSTAINABLE INITIATIVES

## Chempu Gram Panchayat



Chempu Gram Panchayat is a local administrative body situated in the Vaikom block of Kottayam district in Kerala. It serves as the governing body for Chempu village and its surrounding areas. Chempu is known for its scenic beauty and is situated on the banks of the Meenachil River. Chempu Gram Panchayat lies in an area of 18.42 Sq. km

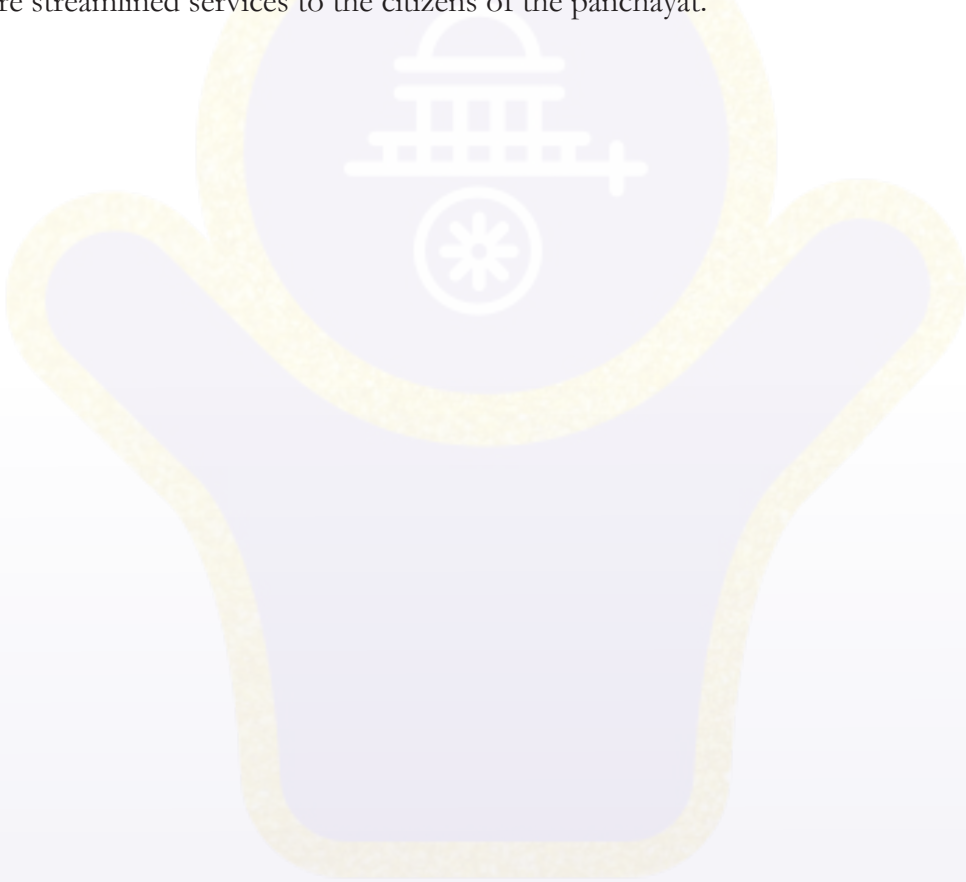
Chempu Gram Panchayat has achieved great success in utilizing 100% of the plan funds for the year 2021-22. The panchayat office boasts excellent physical facilities and has obtained ISO 9001:2000 certifications. It is a modern, computerized office powered entirely by solar energy. To enhance public service, the panchayat has implemented a Kudumbashree helpdesk system. The front office is open from 10:00 a.m. to 5:00 p.m., providing facilities such as television, music, seating, drinking water, and a feeding room for mothers. Services are provided through two counters in the front office.

The office has a modern and well-furnished interior. Applications received at the front office are digitized and stored using high-speed scanners. The panchayat offers 24-hour access to the ILGMS software for the public to digitize their applications. The entire office operates on



solar power with a 10KW solar off-grid power plant.

Committee meetings are conducted online using collaboration software, ensuring the participation of members from the 15 wards of the panchayat. The panchayat also has its own website, providing 24-hour access to information and services. The EMS accounting facility is used, along with the Grama Swaraj portal and citizen service portal, to streamline administrative processes. The solar off-grid energy power plant is powered by gel batteries; this ensures reliable power supply for Gram Panchayat. Such efforts have proved its efficiency in providing better and more streamlined services to the citizens of the panchayat.





## EFFICIENCY AND INNOVATION: MARANGATTUPILLY GRAM PANCHAYAT'S PATH TO TRANSPARENT GOVERNANCE

### Marangattupilly Gram Panchayat



Marangattupilly Gram Panchayat, located in the Uzhavoor block of Kottayam district, is an integral part of the local governance in the region. Encompassing an area of 37.58 square kilometers, Marangattupilly Gram Panchayat serves a population of approximately 17,758 residents. The panchayat is comprised of 14 wards, each representing a specific area within its jurisdiction. Marangattupilly falls under the Meenachil taluk, further contributing to the administrative and developmental landscape of the district.

Marangattupilly Gram Panchayat is at the forefront of utilizing modern technology to enhance its office services and deliver maximum benefits to the community. The implementation of the Yes-policy has significantly reduced the chances of application rejections and ensured smooth acceptance of applications without defects. This policy serves as a remarkable step forward in efficient service delivery.

To improve accessibility and transparency, the panchayat has updated its website, providing comprehensive information related to the panchayat's activities. This website serves as a model for other Gram Panchayats in the Kottayam district, setting a standard for effective





online communication. Marangattupilly Gram Panchayat has been actively involved in the development of the Integrated Local Governance Management System software, making it the first panchayat in the state to adopt this technological advancement. By embracing online services, the panchayat has streamlined its operations, with services becoming completely available online from the 2021-2022 period. Notably, Marangattupilly Gram Panchayat holds the distinction of being the first panchayat in the district to submit its annual financial statement (AFS) through the ILGMS platform. The district recognized the panchayat's efficient use of the ILGMS system, awarding it first place in October 2022.

The introduction of the citizen portal has revolutionized the application process, allowing residents to conveniently apply for services from the comfort of their homes. This has significantly reduced congestion in the front office and enabled timely service delivery. Applicants can also track the current status of their applications online, ensuring transparency and accountability. Marangattupilly Gram Panchayat has implemented various innovative measures to enhance service efficiency. These include issuing certificates on the day of weddings, this attracted media attention. Being able to complete the application on the day itself is also an example of systematic activities. Additionally, a panchayat news blog has been established to bring important issues to the public's attention. To further improve public service, a help desk has been set up in the front office, functioning as a reception center to provide seamless assistance to those in need. The introduction of display boards, attendance systems, POS machines, QR codes, and UPI payments at the front office has enhanced efficiency and convenience for the public.

To enhance efficiency and improve the overall experience for the public, Marangattupilly Gram Panchayat has implemented various innovative measures in its front office. Firstly, a token vending machine has been installed to alleviate congestion and ensure a proper priority order, allowing for a streamlined process. Additionally, a system utilizing QR codes has been introduced, enabling applicants to easily track the provisional status of their applications. Recognizing the importance of a comfortable and welcoming environment, a coffee vending machine has been arranged for public use within the front office. This small amenity provides convenience and adds to the overall satisfaction of visitors. Furthermore,



a Satisfactory meter system has been implemented to record and monitor public service satisfaction levels, enabling the panchayat to continuously improve its services based on feedback. Marangattupilly Gram Panchayat strives to cater to the diverse needs of its residents by providing both online and offline service options. A comprehensive system has been established to record and analyze responses, ensuring accountability and efficient service delivery. Applicants are granted the ability to verify the accuracy of their information by accessing data entries made by the front office through the meter screen, promoting transparency and trust. The panchayat's commitment to quality service is reinforced by its ISO 9001:2015 certification, signifying adherence to international standards. In addition, the panchayat actively supports the underprivileged by offering doorstep services, ensuring that everyone in the community has equal access to necessary assistance.

Efficiency is a key focus for Marangattupilly Gram Panchayat, and a system has been implemented to display the efficiency levels of employees through a dedicated display board. By providing public access to information regarding the files handled by each employee, the panchayat encourages transparency and fosters an environment of accountability.

Furthermore, the panchayat utilizes various online platforms to disseminate information to the public, including through regular updates during panchayat meetings. These initiatives ensure that residents have easy access to crucial information and are actively engaged in the decision-making process. To promote a culture of reading and knowledge sharing, a reading corner has been established within the front office. This initiative not only provides a space for individuals to immerse themselves in books but also serves as a symbol of the panchayat's commitment to holistic service delivery.

Recognizing the growing importance of technology, Marangattupilly Gram Panchayat has developed a mobile app that enables residents to access all relevant information related to the panchayat. This app serves as a comprehensive platform for citizen services and promotes transparency by providing instant access to updates and notifications.

In conclusion, Marangattupilly Gram Panchayat exemplifies the effective utilization



of modern technology and innovative practices to deliver efficient, transparent, and citizen-centric services. With a focus on enhancing accessibility, efficiency, and public satisfaction, the panchayat sets a benchmark for effective local governance. By incorporating technological advancements, fostering community engagement, and prioritizing quality service, Marangattupilly Gram Panchayat continues to provide new avenues for citizen service and ensure transparency in its operations.







# ALAPPUZHA DISTRICT

1. **Empowering Communities: Karuvatta Gram Panchayat's Household Information Collection Policy**
2. **Empowering the Community: Gram Sparsham Initiative in Muttar Gram Panchayat**
3. **City of Knowledge Library at the doorstep**



# EMPOWERING COMMUNITIES: KARUVATTA GRAM PANCHAYAT'S HOUSEHOLD INFORMATION COLLECTION POLICY

## Karuvatta Gram Panchayat



Karuvatta Panchayat is located in Haripad block in Karthikappally Taluk of Alappuzha district in Kerala, India. The total population of Karuvatta Panchayat is 21002 (The male population is 10128 and the female population is 10874). The population density is 1188. The total area is 17.68 sq. km. Ward divisions are 15. The literacy rate of Gram Panchayat is 96.

Karuvatta Gram Panchayat, as a part of the Kerala government's initiative, has undertaken a commendable effort to implement a comprehensive household information collection policy. Comprising 15 wards, the panchayat has shown its commitment to enhancing community engagement and uplifting the lives of its residents. Through a dedicated team of volunteers and support from various entities, the panchayat aims to gather crucial household information, streamline government services, and ensure the efficient distribution of entitlements.

The success of this information collection policy owes much to the dedication and selflessness of individuals who have previously provided invaluable services during both floods and the COVID-19 pandemic. These resilient individuals form the core team of volunteers,



with each ward assigned a diverse group comprising both men and women. A total of 30 volunteers have been officially registered through a dedicated portal to ensure transparency and accountability.

Karuvatta Gram Panchayat has received significant support from various entities, reflecting a collaborative approach towards community development. KILA, members of the board samathi, asha workers, anganwadi workers, SC/ST promoters, and panchayat authorities have joined hands to strengthen the data collection process. These teams have undergone comprehensive training, enhancing their proficiency in carrying out the assigned activities effectively.

Recognizing the importance of legitimacy and safety, the panchayat has obtained police clearance certificates for all involved volunteers. Identity cards and uniforms have been provided to the volunteers, enabling effective communication and establishing trust within the community. Additionally, the panchayat has distributed contact information cards of asha workers and ward members to households, ensuring accessible and reliable communication channels.

The primary objective of the survey conducted by Karuvatta Gram Panchayat is to gather essential household information. This includes Aadhaar card particulars, pension details, family background, and other relevant data. The meticulous recording and maintenance of this information in a register demonstrate the panchayat's commitment to transparent governance and data-driven decision-making.

Regular meetings with political leaders, Kudumbashree workers, and senior citizens have played a vital role in engaging the community and seeking their valuable suggestions and inputs. The panchayat proactively raises awareness among individuals who may not be familiar with various government services available to them. This effort ensures that eligible citizens receive their entitled pensions promptly, further bolstering the welfare initiatives of the panchayat.

Karuvatta Gram Panchayat's Household Information Collection Policy exemplifies the power of community-driven initiatives and collaboration among diverse stakeholders. The dedicated volunteers and support from various entities demonstrate the panchayat's commitment to improving the lives of its residents.





By efficiently collecting and maintaining household information, Karuvatta Gram Panchayat is paving the way for inclusive governance and effective service delivery. This proactive approach serves as an inspiration for other regions seeking to empower communities and foster meaningful change.







## EMPOWERING THE COMMUNITY: GRAM SPARSHAM INITIATIVE IN MUTTAR GRAM PANCHAYAT

### Muttar Gram Panchayat



Muttar Gram Panchayat is a local self-governing body under the Veliyanad block

panchayat of Alappuzha district. There are 13 wards under the panchayat.

Muttar Gram Panchayat, situated in Alappuzha district, is a small and economically backward region with a population primarily reliant on agriculture for their livelihoods. To address public grievances effectively, the panchayat has introduced an innovative scheme called Gram Sparsham. With a total of 13 wards, the panchayat faces various challenges, including issues with public roads' conditions and boundary disputes. Gram Sparsham serves as a special program to address these complaints and create awareness among the public about related issues, providing a platform for resolving grievances that may not be addressed in regular Gram Sabhas.

The Gram Sparsham initiative is designed to enable prompt decisions on public complaints and grievances. Often, public roads' poor conditions become a common cause of concern among residents. Additionally, boundary disputes arising from the cutting of dangerous



trees further add to the challenges faced by the panchayat. In situations where these issues may not find resolutions in regular Gram Sabhas, the Gram Sparsham program plays a vital role in redressing grievances.

Meetings related to the Gram Sparsham project witnessed active participation from various stakeholders. These included ward members, the panchayat secretary, officials from constituent organizations, Janamaithri, police, excise, legal service officials, and bank defendants. Through these meetings, the public is made aware of the process and scope of the program. Out of the total 145 complaints received, a significant number have been successfully resolved, with parties involved being informed in writing, along with necessary guidelines on the actions required for addressing the issues.

The Gram Sparsham initiative has garnered a positive response from the people, demonstrating its effectiveness in addressing public grievances promptly. The panchayat's governing body aims to continue and expand this program in the coming years, with a vision to make Muttar Gram Panchayat a litigation-free panchayat. By fostering a culture of community participation, awareness, and proactive problem-solving, the panchayat seeks to empower its residents and build a stronger and more cohesive community.

The Gram Sparsham initiative in Muttar Gram Panchayat exemplifies the panchayat's commitment to empowering its residents and redressing public grievances effectively. By providing a platform for addressing complaints and creating awareness about related issues, the program has significantly contributed to resolving community challenges. With continued efforts and community participation, the panchayat is on its way to becoming a litigation-free panchayat, fostering a culture of cooperation and progress in the region.



## CITY OF KNOWLEDGE LIBRARY AT THE DOORSTEP

### Alappuzha Municipality



Alappuzha Municipality is located in Ambalapuzha Taluk of Alappuzha District. Alappuzha Municipality has an area of 46.77 square kilometers spread over the village of Pazhavidu, Mullakkal Alappuzha West, and Aryad South.. Alappuzha Municipality is bounded by Aryad Panchayat in the North, Pallathuruthi District in the East, Punnapra Panchayat in the South, and Arabian Sea in the West.

The digital library, also known as an online library or internet library, has become increasingly recognized for its numerous advantages in providing easy and rapid access to books, archives, and various types of images. Both commercial interests and public bodies have acknowledged the benefits of digital libraries in facilitating information dissemination and knowledge sharing.

In the case of Alappuzha Municipal Library, the Municipal Corporation has taken a significant step towards digital transformation by moving the book distribution of the library to an online platform. This initiative, known as the "Vigyan Nagaram Vadashala Vadipadi" is a pioneering project in India. Its primary aim is to foster interest in reading books after the challenging period of



the COVID-19 pandemic and to cater to the needs of women, children, and elderly individuals who may face difficulties in physically visiting the library.

The project revolves around an innovative mobile application called “Book a Book at Alappuzha,” which plays a central role in its implementation. The app enables readers to choose books online from a collection of around 40,000 titles available at the municipal library. Once a reader selects a book, it is promptly delivered to their doorstep by a designated delivery person from the library. After the reader finishes reading the book, they can easily return it using the same process. This convenient approach to book borrowing ensures that individuals who may have stopped reading are encouraged to resume their reading habits.

To develop and deploy this ambitious software project, significant funding was required. However, an innovative approach was adopted to address this challenge. The project was entrusted to a group of B.Tech and MCA technical education students from the Alappuzha Municipal Area. Under the guidance of Joy Sebastian, Chief of Tech-gents and a prominent IT expert, these students took on the responsibility of handling development and deployment tasks themselves. This approach not only helped in minimizing costs but also provided valuable hands-on experience and opportunities for students to kick-start their careers in the field of technology.

By successfully implementing the “Vigyan Nagaram Vadashala Vadipadi” project in all 52 wards, Alappuzha Municipal Library has become a shining example of how digital technologies can be harnessed to make knowledge accessible and encourage reading habits. This transformation has not only catered to the needs of the local community during challenging times but has also provided valuable learning opportunities for aspiring IT professionals, empowering them to contribute to future digital initiatives.



# THRISSUR DISTRICT

1. **Achieving Good Governance: Key Initiatives of Pazhayannur Gram Panchayat**



## ACHIEVING GOOD GOVERNANCE: KEY INITIATIVES

### Pazhayannur Gram Panchayat



Pazhayannur Gram Panchayat is located in the Pazhayannur block of the Thrissur district's Thalappilly taluk. It has a population of 40256 people and covers an area of 59.03 square kilometres. The revenue villages in the Panchayat are Pazhayannur, Vadakkethara, Vennur and Elanad. Pazhayannur Gram Panchayat has taken several steps towards good governance and ensuring efficient service delivery to its citizens. Here are some key initiatives and practices implemented by the Gram Panchayat:

The Gram Panchayat actively involves the Gramasabha in decision-making processes and project implementation. Gramasabhas are convened in all wards to gather suggestions and finalize beneficiaries for various projects. Special Gramasabhas are also organized for disabled persons and senior citizens. The Panchayat committee, standing committee, and steering committee play crucial roles in decision making and the overall functioning of the Panchayat administration.

The proceedings of the Panchayat committee are recorded in the Sakarma software, which is accessible to the public. This promotes transparency in the decision-making process. The Panchayat publishes a citizen





charter that outlines the timeframes for various services provided by the Panchayat. This helps ensure efficient and timely delivery of services to the public.

The Integrated Local Governance Management System (ILGMS) is specially designed software that allows citizens to submit applications for various services and track the status of their applications. This software facilitates easy access to services for the public. The Panchayat, in collaboration with Kudumbashree Mission, has set up a help desk called Priyadarsini help desk to provide support to citizens who do not have access to computers and the internet. This desk assists those in need with various services.

The Gram Panchayat office is well-connected, and it acts as a mini civil station in the area. Computer systems with high-speed internet are available to ensure smooth functioning and uninterrupted service delivery. The Gram Panchayat office is equipped with a computer connected to high-speed internet, ensuring smooth operations. Additionally, standby systems and alternative high-speed connectivity are in place to guarantee uninterrupted service to citizens.

Pazhayannur Gram Panchayat provides its services in accordance with the ISO 9001:2015 standards. This certification by TQ Services ensures the quality of services offered by the Gramapanchayath. The office complex of the Gram Panchayat is powered by a 27 KV off-grid solar energy plant installed on the rooftop. This sustainable energy source contributes to the Gram Panchayat's participation in the model of sustainable development.

These initiatives demonstrate Pazhayannur Gram Panchayat's commitment to good governance, transparency, and efficient service delivery to its citizens.







# KOZHIKODE DISTRICT

1. **“What I Can Do For The Public Rather Than What I Can Get ”  
Initiative By Chengottukavu Gram Panchayat**
2. **People Friendly Office, Good Governance Initiative By Unnikulam  
Gram Panchayat**
3. **ILGMA Help Desk by Kayakodi Gram Panchayat**



# “WHAT I CAN DO FOR THE PUBLIC RATHER THAN WHAT I CAN GET” INITIATIVE BY CHENGOTTUKAVU GRAM PANCHAYAT

## Chegottukavu Gram Panchayat



Chegottukavu Gram Panchayat is a panchayat belonging to Panthalayani block of Kozhikode district. The Gram Panchayat is formed in 1962. This panchayat spread out over 13.60 sq. km. The 11 wards panchayat is bounded by the Arabian Sea on the west, Ullur River on the east, Chemancherry panchayat on the south and koyilandy municipality on the north. Panchayat works well in all areas especially in service to the general public.

Chengottukavu Gram Panchayat is committed to provide quality services to the public on time. The amicable atmosphere in the office helps in discharging all its duties to the expectation of the people through the manpower available. The panchayat is an ISO certified panchayat in its true spirit. All facilities as per ISO standards have been kept here. They have a spacious front office with token system and seating arrangements for the public. Besides sanitizer vending machine they have also arranged helpdesk ramp for the physically challenged people, Drinking Water, T V, and reading corner, WIFI connection, Feeding room and toilets separately for men and women are also provided.

Panchayat is very keen to provide all services on time. As a result a cordial relationship exists among the public and



staff which make the functioning of the office very smooth and effective. Most of the transferred institutions like Krishibhavan, ICDS office, VEO office, Malsyabhavan etc. are also functioning in this office complex and like panchayat office they are provided with all required facilities including good seating arrangements, computer with internet connection and shelves for keeping files and records. The Panchayat is a women friendly, aged friendly, physically challenged persons friendly and above all people friendly office and also an ISO office not in name but in its true letter and spirit.

In short all are impressed with the functioning of the office as they get all mandatory services much easier than the stipulated time in citizen's charter, whether it is building permit, social security pensions, civil registration certificates or ownership certificates. In fact panchayat has succeeded in instilling a feeling among the people that it is their office and entire machinery is working for their well-being.

Chengottukavu Gram Panchayat has been doing well in terms of governance and grows with the expectation of general public. This panchayat office has all the facilities required by the public like, drinking water, TV, reading corner WI FI connection etc. Through the 9th plan, the panchayat is examining how to achieve the development activities by mobilizing maximum resource. The panchayat works with the slogan of "What I can do for the public rather than what I can get."



## PEOPLE FRIENDLY OFFICE, GOOD GOVERNANCE INITIATIVE BY UNNIKULAM GRAM PANCHAYAT

### Unnikulam Gram Panchayat



Unnikulam is a village panchayat located in the Balussery block of Kozhikode district in the Indian state of Kerala. It is considered one of the largest panchayats in the district, covering an area of over 60,000 square meters. The main occupation of the villagers in Unnikulam is agriculture.

The Unnikulam Panchayat Office plays a crucial role in serving the needs of the community. On an average, the office handles around 300 files per day. To enhance its services and make it more accessible to the public, several measures have been implemented. The front office is equipped with various amenities such as a token system, a special counter for senior citizens, a breastfeeding centre, drinking water facilities, seating arrangements, writing stands, toilets, complete computerization, and free Wi-Fi. Digital display boards have been installed to provide information about the services available, as well as the details of the governing body members. Separate office rooms have been allocated for the Governing Body, Standing Committee Chairmen, President, and Vice President, making it easier for people to approach them. The names and positions of all employees are displayed in the office for transparency.



Efforts have also been made to establish effective communication channels between the public and the Secretary of the Panchayat. Separate rooms have been designated for various departments such as Kudumbasree, MGNRE (Mahatma Gandhi National Rural Employment Guarantee) Scheme, and ICDS (Integrated Child Development Services). The office room for Village Extension Officers (VEOs) is easily accessible to the public. The engineering department has implemented an extensive office system to streamline its operations. The Panchayat administration has set up a well-equipped meeting hall with modern technology, along with a record room and documentation system to ensure organized management of files and documents.

In addition to the Panchayat Office, other institutions within the Panchayat, including the Family Health Centre, Ayurveda and Homeopathy hospitals, Unani hospitals, and schools, have been upgraded with modern technology to provide improved services to the community. Several committees, such as the Vigilance Committee, Child Protection Committee, Planning Committee, and Literacy Committee, are actively working to address various issues efficiently.

The transformation of the Unnikulam Panchayat Office into a people-friendly office is a significant achievement, made possible through the cooperation and collaboration of the people's representatives, officials, and the general public.



## ILGMA HELP DESK BY KAYAKODI GRAM PANCHAYAT

### Kayakodi Gram Panchayat



The ILGMS (Integrated Local Governance Management System) is an application developed by the Information Kerala Mission in collaboration with the Panchayat Department. Its purpose is to enhance transparency and accessibility to the governance processes and services provided by Gram Panchayats in Kerala, India. This application has been particularly implemented in the village and Gram Panchayat of Kayakodi, which is located in the eastern part of Kozhikode district.

Kayakodi Gram Panchayat is situated in the Kunnimal Block, within the Vadakara Taluk of Kozhikode. The panchayat covers an area of 28.14 square kilometers. With the help of the ILGMS application, the panchayat services can be efficiently provided online, allowing the public easy access to these services and ensuring transparency in their delivery.

To further assist the public and extend the benefits of ILGMS, an ILGMA (Integrated Local Governance Management Application) Help-Desk has been established with the support of Kudumbasree, a poverty eradication and women empowerment program in Kerala. Through this initiative, a member of Kudumbasree has been able to earn a regular income, thus contributing to





the economic empowerment of individuals.

The ILGMA Help-Desk has been successful in reducing the crowd at the panchayat front office by over 80%. This has led to more efficient service delivery and improved convenience for the public. By implementing this model in Kayakodi Gram Panchayat, it serves as an example for other panchayats in the state to adopt similar practices.

Building on the success of the ILGMA Help-Desk, the government plans to implement the scheme across the entire state. Additionally, the functions of the ILGMA Help-Desk can be expanded to include the establishment of ‘Oppamundu Urppanu’ (Citizen Facilitation Centre), a new scheme introduced by the government. This new scheme aims to further enhance citizen facilitation and accessibility to government services, following the positive outcomes witnessed through the ILGMS application and the ILGMA Help-Desk







# WAYANAD DISTRICT

1. **Efficient Governance for a Harmonious Future: Thavinjal Panchayat's Exemplary Services**



# EFFICIENT GOVERNANCE FOR A HARMONIOUS FUTURE: THAVINJAL PANCHAYAT'S EXEMPLARY SERVICES

## Thavinjal Panchayat



*“Panchayat with Exemplary Governance: Empowering Communities with Efficient Services”*

Thavinjal Gram Panchayat stands as a historical testament to the heroic battles of Kerala Pazhassi Tampuran and his warriors, written in golden scripts within the annals of history. This mesmerizing landscape boasts mist-covered hills, enchanting wild trees, fertile fields, and captivating tea plantations. Encompassing an area of 142.3 km and a population of 39,813 in Mananthavady taluk of Wayanad district, Thavinjal includes the villages of Thavinjal, Valad, and Periya, while sharing boundaries with Mananthavady Municipality to the east, Thondarnad Gram Panchayat to the west, Thirunelly Gram Panchayat to the north, and Kannur district and Edavaka to the south. With the majority of its inhabitants being migrant farmers, farm workers, and plantation labourers, the panchayat sees the dependence of around 8,800 Scheduled Tribes and 1,800 Scheduled Castes on agriculture and natural forest resources.

Established as a Gram Panchayat in 1937, Thavinjal has witnessed remarkable growth and development, making notable strides under the guidance of former leaders, and enthusiastic public participation, culminating in



great achievements by 2010. The panchayat takes immense pride in its state-of-the-art office, equipped with the finest physical facilities, adhering to the ISO9001-2015 international standard office system since 2017, and maintaining its certification until 2025. This serves as an exemplary demonstration of the unwavering commitment of the management and employees in providing the best basic facilities and services to the public.

The office itself epitomizes efficiency and inclusivity, featuring spacious modern interiors with a ramp system for accessibility to disabled persons, an inquiry counter, and a front office offering comprehensive services. Visitors can avail comfortable seating, drinking water, newspapers, magazines, free Wi-Fi, and TV, boards displaying various services, the Right to Service Act, and their schedules ensure transparency and ease for the public. The panchayat also ensures it is a women and child-friendly office by providing separate toilet facilities for males and females and a dedicated room for lactating mothers. Additionally, a sanitary napkin incinerator system has been thoughtfully arranged for the convenience of women.

Committed to becoming an eco-friendly panchayat, Thavinjal embarks on activities that prioritize the creation and protection of green spaces, cherishing the vision of a complete green community. Embracing digitalization, the panchayat offers about 213 services online, with operations streamlined through ILGMS software and other state-of-the-art applications. Each application is efficiently processed through designated sections, ensuring seamless follow-up and obtaining file notes for sanction from higher authorities. Transparent and prompt services are facilitated by sharing responsibilities and assigning specific subject areas.

Thavinjal Gram Panchayat remains steadfast in its dedication to exemplary governance, empowering its community through effective and efficient services, ultimately striving towards a prosperous and harmonious future.





# KANNUR DISTRICT

1. Leading the way in good governance and service excellence - ChengalayiGram Panchayat
2. A model of excellence in administration and public service - ChembilodeGram Panchayat
3. A model of progressive governance and sustainable development - Kadirur Gram Panchayat
4. Innovative interventions of water conservation and occupational health care schemes - Panoor block panchayat
5. Sustainable development initiatives - Peringome-vayakkaraGram Panchayat
6. Transformative achievements and development initiatives - Payam Gram Panchayat



## LEADING THE WAY IN GOOD GOVERNANCE AND SERVICE EXCELLENCE

### Chengalayi Gram Panchayat



Chengalayi panchayat is located in the eastern part of thaliparamp block in Kannur district. The Valapattanam River flowing through the southern part is very helpful for the water abundance of the panchayat. Chapparapadav, Naduvil, Kurumathur panchayat and Srikanthapuram municipality shares border with this panchayat. With an area of 67.3 square kilometers, chengalayiGram Panchayat is spread over villages of chuzhali and chengalayi. According to the 2011 census, the population is 30559. Gram Panchayat is divided into 18 wards. Over two and a half decades of decentralized planning activities have revolutionized development in Gram Panchayat.

Chengalayi panchayat, located in Kannur district, has garnered widespread acclaim for its exceptional good governance and commitment to service excellence. The panchayat office, equipped with modern facilities, stands near chengalayi town, offering the public access to excellent services. With a three-floor setup, the Gram Panchayat ensures a seamless functioning with ample parking space. Various essential offices, including kudumbashree, village extension office, employment section, ICDS office, and assistant engineer office,



operate efficiently, prioritizing public service.

The panchayat's adoption of the ILGMS system has streamlined file processes, ensuring fully digital and timely service delivery. The commitment to excellence extends further with the provision of impeccable services. The office is well-equipped with a coffee corner, helpdesk, and front office with modern technology, spacious cabins, and a comfortable rest area for applicants, along with a well-organized token system.

Chengalayi panchayat's achievements are truly commendable. Consistently reaching a 100% target in tax collection showcases its financial prowess. Additionally, the panchayat has secured the first position in thaliparamb block during Kerala festivals, as well as in the National Employment Guarantee scheme, emphasizing its commitment to various developmental initiatives. The panchayat has excelled in implementing schemes with utmost efficiency and maintaining excellent cleanliness, earning the status of a child-friendly and paperless panchayat. Its dedication to environmental preservation is evident through its compliance with the green protocol and ISO certification. Furthermore, the panchayat has made strides in sustainable energy by investing 25 lakh rupees in solar power and transferring electricity to KSEB.

Chengalayi panchayat's extraordinary achievements and commitment to good governance set a shining example for other regions to follow. With a focus on innovation, sustainability, and public service, the panchayat continues to inspire progress and development for the benefit of its residents and beyond.





## A MODEL OF EXCELLENCE IN ADMINISTRATION AND PUBLIC SERVICE

### ChembilodeGram Panchayat



ChembilodeGram Panchayat is a picturesque agricultural village situated 15 km southeast of the district headquarters in Kannur, renowned as the land of “thari and thira.” Encompassing an area of 20 tithes, spanning 99 square kilometers across two revenue villages, the region boasts vast paddy fields adorned with golden grains of rice. The village is home to a culturally rich community that embraces progress while cherishing its heritage and appreciation for greenery. The panchayat is diligently working towards achieving the prestigious designation of a sanitation protection panchayat.

The administration of chembilodeGram Panchayat shines as a beacon of excellence, as evidenced by the numerous trophies and certificates proudly displayed in the Gram Panchayat office. The panchayat stands out not only at the state level but also garners national recognition. It obtained ISO certification in 2015, a distinction it continues to maintain. To enhance public service, a front office system was established to streamline the submission of applications, complemented by a token system to manage visitor congestion effectively. The panchayat provides a checklist of required documents to accompany applications and ensures ample seating





for visitors. Additional facilities such as a help desk, drinking water system, and provisions for lunchtime visitors further demonstrate the panchayat's dedication to public welfare.

The panchayat's administrative setup boasts modern amenities, including computers with internet access, printers, and scanners for each employee, as well as a spacious recording room to organize files systematically. An updated civil rights record is maintained annually, documenting the services provided to the public. To create a soothing environment, a charming garden adorns the premises. Separate toilet facilities for men and women are thoughtfully provided for convenience. The governing body, consisting of 19 members, convenes at least twice a month, while standing committees on finance, development, welfare, health, and education aid in the decision-making process. Steering committees play a vital role in guiding governance. Staying true to gandhiji's vision of empowering the people, chembilodeGram Panchayat conducts separate gramasabhas for various segments of society, including farmers, non-residents, senior citizens, scheduled castes and tribes, women, children, and differently-abled individuals. The panchayat embraces technology with the implementation of the integrated local governance management system (ILGMS), offering over 200 services online to the public, eliminating the need for physical visits to the Gram Panchayat. Additionally, income and expenditure accounts are meticulously prepared and submitted to the Kerala state audit department on time.

To foster transparency and accessibility, the panchayat maintains a regularly updated website, providing comprehensive information about various services and activities. Online payment of taxes and fees, as well as birth, death, and marriage registrations, add convenience for the public.

Chembilode Gram Panchayat stands as a shining example of efficient administration and unwavering commitment to public service. With its dedication to progress, digitalization, and community empowerment, the panchayat continues to elevate the living standards and well-being of its residents.



## A MODEL OF PROGRESSIVE GOVERNANCE AND SUSTAINABLE DEVELOPMENT

### Kadirur Gram Panchayat



Kadirur Gram Panchayat, a constituent of the panoor block panchayat in Kannur district, is a thriving agricultural community spread across 12.30 square kilometers. Home to a population of 31,087 individuals, the panchayat encompasses 18 wards, with 13,926 males and 17,161 females. Bordered by Kottayam and Pattiyam panchayat's to the north, Pannyannoor panchayat, Mahi, and Thalasseri municipalities to the south, Pattiyam and Mokeri panchayat' s to the east, Eranjoli and Mokeri panchayat to the west, panchayat has made commendable progress in service delivery through the integration of modern technologies.

Kadirur Gram Panchayat has achieved ISO 9001:2015 certification, serving as a testament to its commitment to excellence in administration. Its governing body comprises 18 elected representatives, including the president, vice president, and three standing committee chairpersons. With a staff of 27, including the secretary and three supervisory officers, the panchayat also collaborates with 11 transferred institutions equipped with sufficient personnel to implement diverse projects. The panchayat has embraced digitalization to ensure transparency and timely services. A front office



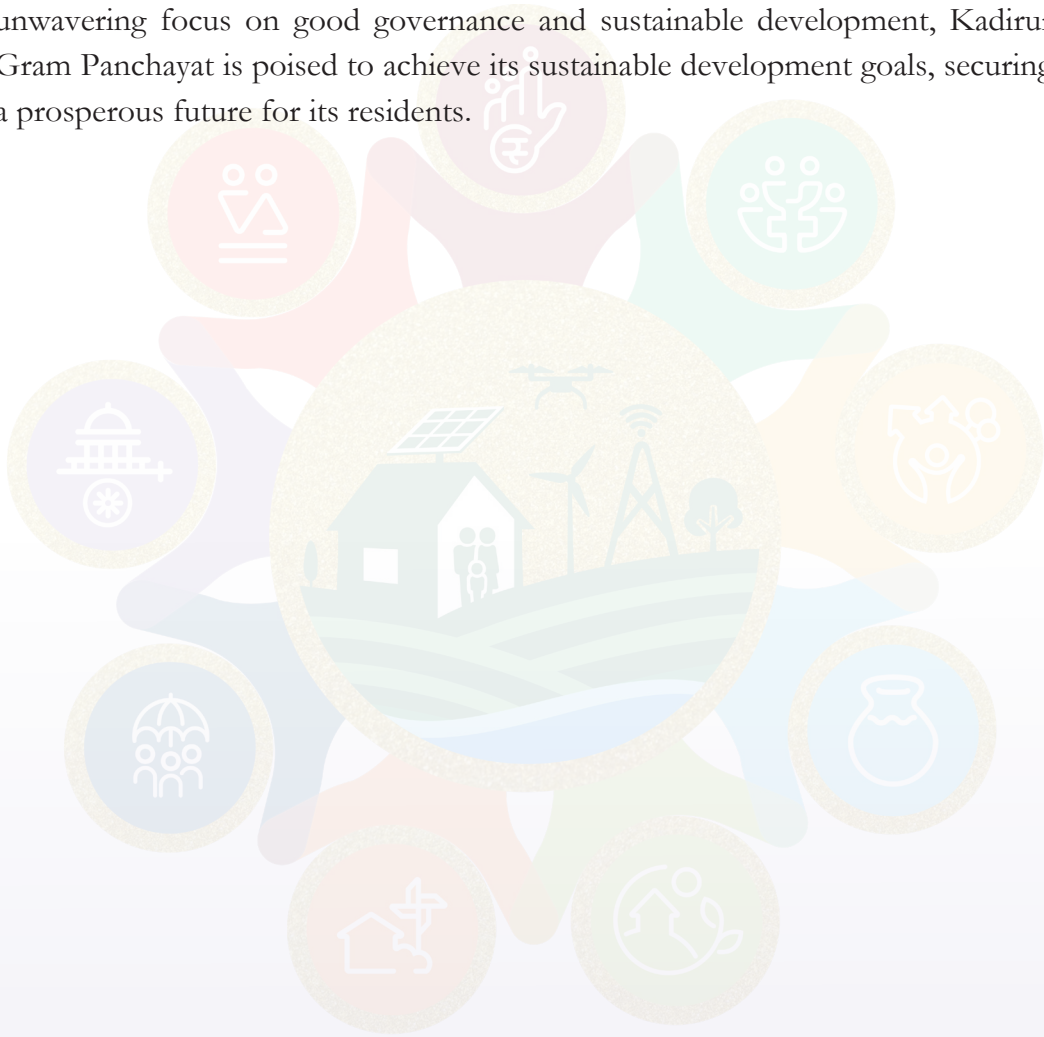
system facilitates the submission of applications and complaints, as well as the remittance of taxes and fees. All files undergo online processing through the ILGMS software. The office is equipped with modern technology, including 23 computers, 2 laptops, 4 scanners, 8 printers, 2 photocopy machines, 2 bharath network connection UPS, and a generator. Additionally, a dedicated record room expedites services. The panchayat also fosters an inclusive environment with a section named “ammamarkkoridam,” providing breastfeeding facilities for mothers. Furthermore, the panchayat offers ample space for cultural activities, featuring a conference hall for governing body meetings and an auditorium equipped with a sound system. Education is a priority in Kadirur panchayat, which boasts 23 schools, including two government higher secondary schools. The panchayat allocated funds for infrastructural facilities and provided resources for school toilets and waste bins to enhance sanitation. Special provisions are made for differently-abled children, ensuring they receive physiotherapy and speech therapy. Environmental sustainability is a focal point, with the implementation of waste management systems comprising mini material collection facilities, bottle booths, and recycling centers. Haritha Karmasena volunteers actively collect cleaned plastic waste from households and shops, generating user fees for the panchayat. The community kitchen operated by Kudumbashree provides subsidized mid-day meals, benefiting both the community and the women involved. Catering to the elderly, Kadirur panchayat offers “daytime relaxation centers” with food and fitness equipment, while medical camps and facilities cater to their healthcare needs. Additionally, the panchayat prioritizes women’s health, featuring a women’s gym with modern equipment to foster community engagement and entertainment. An old movie theatre, Jyothi talkies, screens old movies for senior citizens once a week, fostering a sense of camaraderie and happiness. Adequate public toilets and comfort stations, equipped with separate facilities for men and women, ensure public hygiene. Kadirur panchayat operates an environment-friendly gas crematorium.

The panchayat diligently monitors public spaces with proper signboards and surveillance, promoting responsible waste disposal and enhancing public safety. Regular Gramasabha and special meetings ensure community involvement and



effective planning. The panchayat publishes a citizen charter annually, emphasizing its dedication to transparency.

Ensuring the welfare of patients, Kadirur panchayat provides homecare for palliative care patients through ambulances and dedicated nursing staff, complemented by volunteers and asha workers serving various wards. With an unwavering focus on good governance and sustainable development, Kadirur Gram Panchayat is poised to achieve its sustainable development goals, securing a prosperous future for its residents.





# INNOVATIVE INTERVENTIONS OF WATER CONSERVATION AND OCCUPATIONAL HEALTH CARE SCHEMES

## Panoor block panchayat



Panoor block panchayat, located in Kannur district, comprises four panchayats and operates from Chempad. The panchayat has implemented several groundbreaking initiatives to address critical issues and enhance the well-being of its residents. Water conservation and groundwater enhancement initiative in Panoor block panchayat is the Nanavu project, which focuses on augmenting groundwater supply across four Gram Panchayats. The primary objectives of this project is to create water literacy among the populace and implement effective water conservation measures to combat the challenges of both droughts and floods. to achieve these goals, various water conservation works have been undertaken, utilizing scheme allocation funds and collaboration with other departments, such as the Mahatma Gandhi National Rural Employment Guarantee Scheme. Thodusabhas, local water committees, have been formed in each panchayat, and water clubs have been established in schools to foster water awareness from a young age. The Nanavu project encompasses a comprehensive approach under the employment guarantee scheme and annual scheme; wells are recharged, bolstering groundwater levels and





sustainability. Ponds are refurbished under the annual scheme, ensuring proper water retention and utilization. Coir soil covers, barrages, ponds, and wells are constructed under the Mahatma Gandhi National Rural Employment Scheme, promoting water conservation and accessibility.

The block panchayat has taken proactive measures to clean rivers within its boundaries and streamline water flow to prevent flooding, effectively managing water-related challenges. Another pioneering endeavor in Panoor block panchayat is the implementation of the occupational health care scheme, the first of its kind in a block project in Kerala. This unique initiative aims to provide essential healthcare services to the employees working within the panchayat. As part of the scheme, a dedicated doctor is made available at the block panchayat on a monthly basis. Employees' lifestyle diseases are carefully assessed and recorded on personalized health cards, facilitating better health awareness and preventive care among the workforce.

The occupational health care scheme plays a vital role in fostering a culture of health consciousness among employees, ultimately contributing to a healthier and more productive workforce. These innovative interventions in Panoor block panchayat showcase the panchayat's commitment to sustainable development and the well-being of its residents. By addressing critical issues related to water conservation and employee health, the panchayat sets a remarkable example for other regions to follow, fostering progress and prosperity in the community.



## SUSTAINABLE DEVELOPMENT INITIATIVES

### Peringome-vayakkaraGram Panchayat

Peringome-vayakkara Gram Panchayat, located in the Payyannur block of Kannur district, encompasses the villages Of Perintitta, Peringome, Vayakkara, Pulingome, and Thirumeni within its jurisdiction. Spanning an area of 76.98 square kilometers, the panchayat is committed to sustainable and inclusive growth, utilizing local resources and preserving the environment.

The establishment of a biodiversity park within the school premises is a significant environmental initiative. Focused on planting new herbs and trees while preserving the landscape and biological wealth, the park contributes to environment conservation and education. It offers students a valuable opportunity to connect with nature and learn about the importance of environmental protection.

The successful implementation of the Rope mulch project at Perunthatta government LP school showcases the panchayat's dedication to soil and water conservation. By using rope mulch, the school premises are protected from soil erosion, moisture retention is enhanced, and healthy plant growth is promoted.

The construction of a protective wall around Pedena



Government LP school ensures the safety of students and safeguards the school's assets. Through the digging of new ponds and construction of surrounding walls, the panchayat effectively manages and preserves water resources. These water conservation efforts, including the removal of sand from the Chandravayal section of the Karyangode river and the construction of a barrage across the Aravanchal-Kannakai road, facilitate water flow and provide storage for irrigation purposes. The agriculture nursery established by the village panchayat's agricultural workforce plays a crucial role in providing quality saplings and organic fertilizers, supporting improved yields and sustainable agricultural practices. The panchayat has been instrumental in the comprehensive development of the region, concreting rural roads, and enhancing transportation facilities for the rural population. The Mahatma Gandhi National Rural Employment Guarantee Scheme has played a vital role in achieving these benefits. Two wells were constructed to ensure access to clean drinking water for deserving beneficiaries, thereby improving the standard of living in the region. Under the leadership of the governing body, notable establishments in Peringome town, such as Peringome Government college, fire brigade headquarters, Model residential school, and Government ITI, have undergone significant transformations with improved facilities to meet their requirements. The achievements of these sustainable development initiatives underscore the commitment of Peringome-vayakkara Gram Panchayat to the welfare of its residents and the preservation of its natural resources.





## TRANSFORMATIVE ACHIEVEMENTS AND DEVELOPMENT INITIATIVES

### Payam Gram Panchayat



Payam Gram Panchayat is a tranquil village situated in the Iritti block of Thalasseri taluk in the picturesque district of Kannur. It covers the villages of Payam and Vilamana and spans an area of 31.21 square kilometers. The panchayat shares its borders with Karnataka state to the North, Ayyankunn panchayat to the East, Keezhurchavassery panchayat to the south, and Patiyur-kallyad and Ulikal panchayats to the west. The historical Payam panchayat was established on November 10, 1954, and has since flourished with its unique blend of culture and heritage. Payam Gram Panchayat, driven by the vision of becoming a water-friendly and efficient Sandesh self-governing institution, has undertaken several transformative initiatives to uplift the community and promote sustainable development. The panchayat's dedicated front office staff and specially assigned members of the governing body are always ready to assist those visiting the panchayat.

With a commitment to providing excellent service, the Gram Panchayat offers refreshments, including tea, coffee, and light meals, to all visitors. The panchayat's efforts have been recognized with the attainment of ISO certification.



Peretta government UP school's new building was inaugurated by the Hon'ble Minister MV Govindan master. The Kallumutty shopping complex and multiplex theatre, a proud project of the panchayat, were completed and inaugurated by Hon.Minister Saji Cherian. The first phase of the treatment block in Kolikadav ayurveda hospital has been completed, providing improved healthcare facilities. Sumathimandir, a modern gas crematorium, and the echo park at Peruparam contribute to the panchayat's commitment to environmental preservation. The echo park serves as a delightful tourist spot, allowing visitors to appreciate nature's beauty responsibly. As a compassionate move, house construction has commenced for 15 families devastated by the 2016 flood in Kilianthara, providing them with a new beginning.

Cultural centers have been established in colonies at Valamana and Kunnath, promoting cultural exchange and preserving heritage. The implementation of a children's park at Payam Government LP school further enriches the community's recreational options. Payam Gram Panchayat leads in technological advancements, with the district's first panchayat digital library dedicated to the nation by the Hon'ble Chief Minister Shri Pinarayi Vijayan. Ninety percent of the roads undertaken by public has been concreted and tarred, significantly improving connectivity and transportation. In line with sustainable practices, a solar panel has been installed on top of the office building in collaboration with KSEB, promoting energy efficiency. The lifelong dream of the hilly areas of the panchayat, the Madathil stadium, has become a reality, serving as a prominent sports and recreational facility. The achievements and initiatives taken by Payam Gram Panchayat demonstrate its unwavering dedication to progress, sustainability, and the welfare of its residents. Through visionary leadership and community involvement, the panchayat continues to pave the way for a brighter future.



# **KASARAGOD DISTRICT**

- 1. Chitagni by Madhur Gram Panchayat**
- 2. One Step Up by Parappa Block Panchayat**



# CHITAGNI BY MADHUR GRAM PANCHAYAT

## Madhur Gram Panchayat



Madhur Gram Panchayat is located in Kasaragod district, Kerala, India, under Kasaragod Block, consisting of 20 Wards. It is one among the various village panchayats in Kasaragod district. Madhur Gram Panchayat covers an area of 26.04 sq.km and falls under the jurisdiction of Kasaragod Block. The nearest railway station to Madhur Gram Panchayat is Kasaragod Railway Station, and the nearest airport is Mangaluru International Airport

The Parakkatta public cemetery stands as a poignant symbol of reverence and remembrance in the Gram Panchayat. More than just a resting place for departed souls, it holds a unique distinction of being the only gas crematorium within its bounds. The establishment of this advanced crematorium showcases the commitment of the community towards modernizing funeral practices and providing dignified last rites to their loved ones. Constructed with meticulous attention to detail, the Parakkatta gas crematorium embodies a state-of-the-art design, integrating cutting-edge technology to ensure efficient and eco-friendly cremations. The endeavor was made possible through a joint effort between the Kasaragod Block Panchayat and Madhur Gram Panchayat, who collaboratively allocated a substantial



sum of Rs 99 lakhs in the financial year 2021-22. This generous financial support highlights the importance and significance attached to providing modern and compassionate funeral facilities for the community. Moreover, the significance of the Parakkatta gas crematorium has garnered recognition beyond local efforts. The facility has been duly included in the grant of the 15th Finance Commission, an acknowledgment of its exemplary role in addressing the community's needs and adhering to sustainable practices. The presence of the gas crematorium not only fosters a sense of closure and respect for the deceased but also underlines the Panchayat's dedication to embracing progressive and compassionate approaches to end-of-life ceremonies. With its modern infrastructure, the crematorium enables the community to bid farewell to their loved ones in a manner that upholds tradition while embracing contemporary values. The Parakkatta gas crematorium has become a pillar of solace and support for the community during times of grief and loss. It serves as a testament to the collective spirit of cooperation and foresight, as various stakeholders came together to realize a shared vision of a dignified and sustainable farewell facility.

As the flame at the Parakkatta gas crematorium burns, it ignites not only to honor the departed but also as a beacon of hope, representing the enduring unity and progress of the Gram Panchayat. The facility stands as a testament to the community's unwavering commitment to providing compassionate services and exemplifies how the fusion of tradition and innovation can shape a brighter future for all.



## ONE STEP UP BY PARAPPA BLOCK PANCHAYAT

### Parappa Block Panchayath



Parappa Block Panchayat is situated South East side of Kasaragod District. It has got a vast area of land, especially hilly region. The area covers 546.72 sq. kms. Two Main rivers, which flow to the Arabian Sea and a lot of small rivers and streams, makes it a beautiful land. Yet the people especially in hilly region suffer water scarcity and proper irrigation facility is a major issue that Parappa block panchayat faces. The main crop is rubber in these Panchayaths. Besides coconut, arecanut plantations are common in Parappa block panchayath. Crops like Cashew, pepper were produced largely in the past. But today such crops are rarely found. Banana, tuber crops, vegetables etc. are cultivated in plenty. Though we spend lots of fund in agriculture field , We could not be self sufficient in vegetable farming.

Total Population of Parappa Block Panchayats comes to around two lakhs, Out of this 88570 are men and 92307 are Women. There are 802 men and 919 women in SC and ST category.

In collaboration with MGNREGS, Parappa Block Panchayath provides financial assistance and infrastructure for unit. We assisted the following units in settingup Small Scale Entrepreneurships last year.





1. Spoorthy Pala Plate unit, Kallapally (Spathe Plate Unit)
2. Sharone wears Parappa's clothes.
3. West Eleri Pratheeksha CIB unit
4. Kadumeni Vanitha Hotel
5. Sreehari Hatchery division
6. Malakallu Joel Thread Center.
7. The CIB Unit plachikara

Rebuild Kerala Initiative Entrepreneurship Development Program Parappa Block Panchayth provides assistance with group formation, strengthening, training, and other followup activities. This is a project that provides rural women with employment opportunities. Five women work in this unit to create beautiful products out of useless scraps. These products are environmentally friendly alternatives to plastic. Apart from domestic needs, these products are also available in the Karnataka market. A Tailoring Unit in a Textile Shop, collaborates with a sewing training centre and employs 5 people through flower making beautification.

As the unit is constructing Citizen Information Boards for the Mahatma Gandhi National Rural Employment Guarantee Scheme, it is a very promising employment sector. Jyoti Hotel is a successful women-led hotel that does catering work in addition to its operations.

There are very few chicken production and marketing establishments in the district, and this unit focuses on the production and distribution of high demand local breed chicks, particularly black chicken chicks. The Mahatma Gandhi National Rural Employment Guarantee Scheme provided funding for the construction of the workshop.













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